



Robert Obag, HEAD CHEF

With over three decades of experience as a chef in both the UK and a well know restaurant in Barcelona, Roberto has gained a reputation for his exceptional Mediterranean and English cuisine. He is highly approachable and always willing to have conversations with residents regarding their culinary preferences and choices.



Aruna Gurung, SENIOR NURSE

Working at Orangery Care Home since 2008. Aruna is someone who loves her job and gets lots of enjoyment helping the residents and it shows in her personality. Aruna is highly respected by her colleagues.



Violina Uzunova, CLINICAL TEAM LEAD NURSE

Experience with NHS, Adult Social Care. Violina leads the nursing team with very approachable attitude. Excellent rapport with families and outside agencies.



Tony Zimmer, PREMISES MANAGER

Tony has worked at Orangery Care Home since 2000 and ensures the building is well maintained and decorated. He is the driver of the minibus and regularly assists the care staff with residents outings.



Margaret Beasley, RECEPTIONIST

Margaret has worked at Orangery Care Home since 2000. Margaret makes sure that the residents are booked for hair dressers and chiropodists.



Nita Gurung, ACTIVITY COORDINATOR

Nita became a member of our home in 2013 and assumed the role of activity coordinator in 2018. Since then, she has diligently dedicated herself to her role and has won the admiration of both residents and visitors. She is known for being friendly, approachable, and always willing to lend a helping hand.



Bhartee Udhin, ACTIVITY COORDINATOR

Bhartee brings with her 13 years of experience as an activity coordinator, and we were fortunate to welcome her to our home in late 2020. Since then, she has proven to be an invaluable member of our team, contributing her expertise and skills to enhance the lives of our residents.

For admissions or viewings please call us on: **01252 319738**
or email: info@orangery.care



We take every care that all of our residents' needs and wishes are attended to. It is our philosophy that everyone entering this home is made to feel welcome and treated with love and respect. Below are some testimonials from our clients and their relatives:

"I am very happy with the care and nursing. The staff are always friendly and caring." – J M



"I feel that my husband couldn't have been looked after any better than he is. The nursing care is excellent. I cannot praise the staff enough... Always so kind and friendly at all times. I have always been satisfied." – MW

"Always greeted by all staff members with a smile. Meals freshly prepared and served on time. We are very pleased with the standard of care and the quality of the staff. We appreciate the fact that we are always kept fully informed of our relative's condition." – GW



"When Albert was taken from me it was the worst thing that ever happened to me, but as far as I am concerned he couldn't have come to a better place. I will always be eternally grateful." – GN

Philosophy of Care

- All residents are considered as individuals with their own special needs and wishes.
- We regard all who live and work here as one large family. All members respect each other's privacy and dignity.
- Staff are encouraged to develop their knowledge and skills to improve our residents' well being, quality of life and give comfort to all.
- It is our intent to be aware of each person's holistic, emotional and spiritual needs and to make each feel secure and cherished.
- We aim to see beyond the ailing body or mind, to the unique humanity, which we all share.

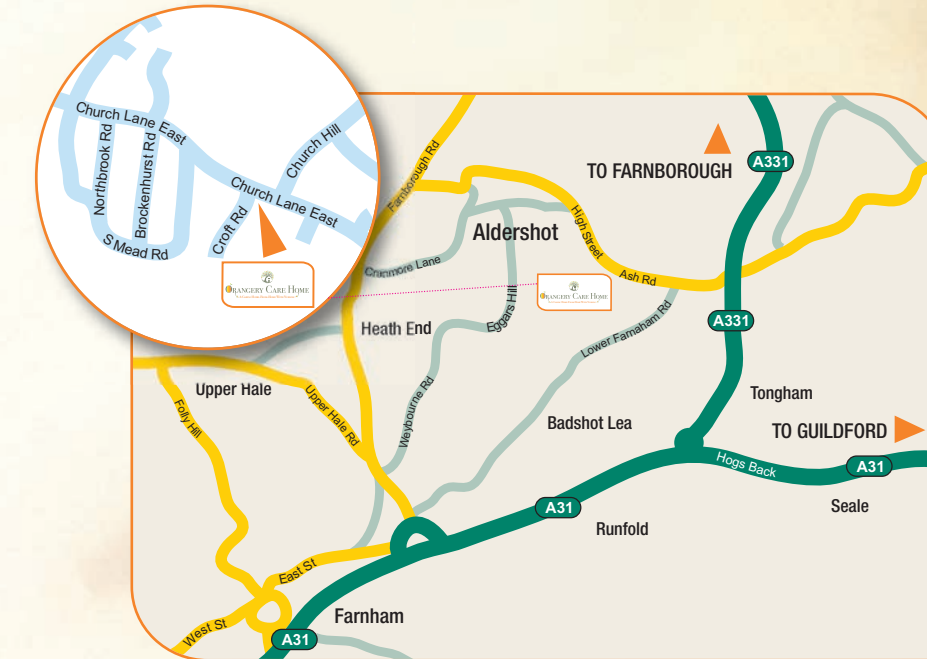


ORANGERY CARE HOME

A CARING HOME-FROM-HOME WITH NURSING

Registered by The CQC (Commission for Quality Care), we provide an excellent quality of care.

We are very proud of our continuing development programme and commitment. We are members of the registered nursing home association whose aim is the provision of high quality nursing care for individual needs.



Orangery Care Home
116 Church Lane East, Aldershot, Hants GU11 3HN
Telephone: 01252 319738 Fax: 01252 327899
or visit our website: www.orangery.care



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Because we care...

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Welcome to Orangery Care Home . . .

We pride ourselves on the highest professional standards in care, with privacy, dignity and respect for each resident.



Friendly and welcoming, Orangery Care Home is divided into four wings, each creating their own individual, homely and family style atmosphere.

Visiting hours are not restricted. As a home-from-home, visitors of all ages are welcome at any time of the day.

Victoria Wing

The Victoria Wing is a remarkable example of Victorian architecture that was built in the Y1900, showcasing all the elegance and charm of that era. In a prime position overlooking St. Michael's Church.

The Garden offers stunning views of the local area, adding to its appeal. As the former Old Vicarage, the Victoria Wing has a rich and fascinating history that gives it a unique character. The kitchen and dining facilities are exceptional, the lounge is spacious and provides ample room for relaxation and entertainment, making it the perfect spot for residents to socialise and engage in fun activities.

Nightingale Wing

The Nightingale wing is dedicated to providing specialised dementia care, offering 17 single en-suite rooms. Our residents can enjoy a large communal lounge and conservatory, which provides ample space for a variety of activities. In addition, we have a sensory area to stimulate and engage our residents. With constant supervision, our secure and safe environment provides plenty of space for our residents to move around freely.



Churchill & Elizabeth Wings

Both wings were purpose built, high quality, and have a modern feel. Rooms are spacious with underfloor heating and their own en-suites.

An orangery, in the centre of the garden, provides additional dining and activity space or a quiet area for visiting relatives and residents.



Outings

We have a wheelchair accessible mini bus, for outings and residents transport.



The Secure Sensory Garden

All wings open directly out onto our new, enclosed, and specially designed sensory garden. Paths have been laid for mobility and wheelchair access around a beautifully scented Jasmine arch and other seasonal flowers and plants to stimulate all the senses. Residents are encouraged to enjoy the benefits of the garden daily, weather permitting. Wheelchair-accessible raised garden allows residents to grow their own vegetables.

We have a large exterior **GAZEBO** with outdoor seating and even weather curtains for protection against all weather conditions, and to facilitate any outdoor social distancing for visitors in the event of any infections.

Professional Care

Orangery Care Home specialises in general nursing care of the elderly with dementia and challenging behaviour (Nightingale Wing) including end of life care.

Providing highly specialised care with registered nurses on duty 24 hours a day.

All our nurses undergo additional specialised training in dementia, challenging behaviour and end of life care.

Staff are trained in all aspects of the residents care needs, including health and safety, food hygiene, first aid, dementia care, infection control, manual handling and mental capacity.

Our highly motivated and caring personnel know each resident individually.



Activities & Entertainment

Our staff are on-hand to ensure that the residents enjoy the best quality of life. We have a qualified Activities Co-ordinator and are committed to providing activities to stimulate and entertain, including:

- reading, reminiscence, bingo, skittles, and chair basket ball games, connect four, scrabble and life story design
- designing, painting and drawing items such as photo frames
- gardening and growing vegetables
- pets at home, visiting entertainment, armchair physio, occupational therapy, music, dance and old movies, or television are also regularly provided

Special occasions (e.g. Christmas, Easter and birthdays) are celebrated and enjoyed by residents and staff alike. In the summer, we hold a variety of garden parties, entertainments and barbecues.



Visiting Professional Support

- Resident Medical Officer (GP) & Consultants
- Dentist
- Physiotherapist
- Optician
- Specialist Nurses
- Audiologist
- Chiroprapist
- Hairdresser
- Religious representatives from the community
- Dietitian



Meals

The food we serve is prepared to a very high standard. Tempting meals are prepared daily using fresh, healthy ingredients. Vegetarian or special diets are catered for.

We have been awarded a 5 star rating by Rushmoor Borough Council Environmental Health.



Facilities

- wifi around the home for use of residents and visitors
- easy wheelchair and assisted mobility access throughout the home and garden
- assisted hydrotherapy baths and wheelchair access showers and hairdressing sink
- mobile sensory equipment & garden
- 3 passenger lifts
- various hoists/lifting aids
- profiling beds and air mattresses for high needs
- 24 hour nurse and alarm call-bells
- mini bus is available for excursion



Physiotherapy (in-house)

Every new resident will undergo an assessment by our in-house physiotherapist to see what they can do to improve or enhance muscle-tone and mobility/fitness even if wheelchair bound.

We have a dedicated gym for re-enablement and physiotherapy.

Physiotherapy gym.

Staff

We are proud to offer the highest quality personal care. Our staff are chosen on professional merit and qualities of empathy and understanding. All of our staff undergo an extensive training programme and their performance is constantly appraised and monitored. Most of our staff have degrees, diplomas, NVQ 2/3 or equivalent, in care.



Zyrieda Denning MBBS FRCS FFAEM, PROPRIETOR

Zyrieda is a qualified medical Doctor with many years past experience in the NHS and elderly care. Having recognised the need for high quality, professional care and nursing for the elderly in the Aldershot area Zyrieda first took over the ownership of care homes in the year 2000.

Zyrieda has written and published a book about 5-a-day nutrition and is very keen to ensure delicious, healthy, tasty meals, with choice and diversity.



Swarup Khadka, RESPONSIBLE INDIVIDUAL

Swarup joined our care homes in 2010 and has a vast experience as business manager. He has Level 5 ICQ leadership and management and NVQ 5 in management and leadership as well as higher level apprenticeship in management and leadership.

He has recently been promoted to Responsible Individual with CQC and business regional manager across all 3 of our care homes.



Dafinka Aleksandrova, REGISTERED MANAGER

Dafinka is a Registered Manager with nursing background and a broad knowledge and experience of NHS and Adult Social Care. Dafinka was appointed Registered Home Manager in 2016, having had many years experience as a Deputy Nursing Home Manager. She has excellent nursing and managerial skills, and is very well liked and respected by residents, staff and other healthcare professionals. She works tirelessly to ensure the highest standards of care, recruitment and training are maintained for the Orangery Care Home.



Karen Mirando, DEPUTY MANAGER

Karen has worked as a Registered Nurse for the last 30 years. She gained clinical experience working in various hospitals in the UK and abroad, such as the NHS and adult social care. Karen has previous experience working as a clinical lead, nurse coordinator, and head of care. She is a professional with a Level 5 qualification in Leadership and Management in adult social care.